

DATAFY ORDER FORM

5974 S Fashion Point Dr. STE 200 South Ogden, UT 84403 877-328-2391 3/5/2025

Advertiser Information:

Tyler Chism <u>tchism@everettwa.gov</u> (425) 257-7107

City of Everett 2930 Wetmore Ave; Suite 10-A Everett, WA 98201 Billing Information (if different from advertiser):

Julio Cortes

jcortes@everettwa.gov (425) 320-9147

Service: <u>Datafy MAID Advertising Campaign</u>, along with additional services and customizations described in attached Exhibit A, hereto the "Services".

Payment Terms: Payment is due net 30 from invoice date. Payment is due in fixed monthly payments. A 1.5% late fee will be applied to all past due payments.

Campaign: Everett Annual Campaign 2025 Campaign Dates: June 1, 2025-December 31, 2025

Service Fees:

Service Item	Details	Total
Programmatic Media Buy & Management	Programmatic media buy through in-house DSP and media management, based on target audience requirements of the customer, to maximize the ROI/ROAS of the Customer while utilizing the MAIDs derived from Premium Insights Report. Digital creative elements and CPM* TBD	\$49,500
Geo-location MAIDs	Geo-location Mobile Advertiser IDs (MAIDs) for repeat visitors and MAID-driven look-a-like audiences. Audience requirements TBD.	Included
Creative Asset Development	N/A	N/A
Campaign Dashboard & Reporting	Advertising Campaign dashboard based on key performance indicators, TBD. Includes attribution report at campaign completion.	Complimentary
Total Contracted		\$49,500

*CPM Pricing is based on current RTB rates experienced recently by Company for Display Mobile advertisement and the estimated costs for Company to provide services described herein.

Payment Schedule:

Service Item	Qty	Total
Bill On: June 1, 2025	1 x \$7,071.60	\$7,071.60
Bill On: 1st of the month from July-December 2025	6 x \$7,071.40	\$42,428.40
Total Contracted		\$49,500.00

SERVICES AGREEMENT TERMS

This Services Agreement ("Agreement") is entered into on this 5th day of March, 2025 (the "Effective Date") between Datafy, LLC ("Company"), and the Advertiser listed above ("Customer"). This Agreement includes and incorporates the above Media Order, as well as the attached Terms and Conditions and contains, among other things, warranty disclaimers, liability limitations, and use limitations.

By signing below, I hereby represent and warrant that I am duly authorized to execute this binding contract on behalf of the Company or the Customer.

Datafy LLC (Company):

By (Signature):

Name: Candie Perkins

Camelle O. flokins

Title: CEO Date: 3/5/2025 **City of Everett (Customer):**

By (Signature):

Name: Cassie Franklin

Title: Mayor

Date: 04/10/2025

TERMS AND CONDITIONS

1. SERVICES AND SUPPORT

- 1.1 Subject to the terms of this Agreement, Company will use commercially reasonable efforts to provide Customer the Services outlined in the Order Form and customization described in Exhibit A.
- 1.2 Subject to the terms hereof, Company will provide Customer with reasonable product and technical support services in accordance with the terms set forth in Exhibit B.

Proprietary Information. The Disclosing Party and the performance of the Services or as otherwise permitted herein) or divulge to any third person any such

2. RESTRICTIONS AND RESPONSIBILITIES

2.1 Customer represents, covenants, and warrants that Customer will use the Services only in compliance this agreement and all applicable laws and regulations. Customer hereby agrees to indemnify and hold harmless Company against any damages, losses, liabilities, settlements and expenses (including without limitation costs and attorneys' fees) in connection with any claim or action that arises from an alleged violation of the foregoing or otherwise from Customer's use of Services. Although Company has no obligation to monitor Customer's use of the Services, Company may do so and may prohibit any use of the Services it believes may be (or alleged to be) in violation of the foregoing.

3. CONFIDENTIALITY; PROPRIETARY RIGHTS

3.1 Each party (the "Receiving Party") understands that the other party (the "Disclosing Party") has disclosed or may disclose business, technical or financial information relating to the Disclosing Party's business (hereinafter referred to as "Proprietary Information" of the Disclosing Party). Proprietary Information of Company includes non-public information regarding prices, promotions, features, functionality and performance of the Services. Regardless of foregoing, Proprietary Information of Company does not include this Agreement, invoices, pricing or work orders, all of which Company acknowledges may be posted on the Customer's public website. Proprietary Information of Customer includes non-public data that has been created by the Customer, an official representative of the Customer, or a third-party at the direction of the Customer and is provided by Customer to Company to enable the provision of the Services ("Digital Media Placement"). Customer warrants that they have received permission from respective third-party data provider(s) to distribute Customer Data to Company for the purpose of performance of the Services. Any restrictions of Customer Data usage that will impact or limit the provision of Services must be disclosed in writing to the Company. The Receiving Party agrees: (i) to take reasonable precautions to protect such Proprietary Information, and (ii) not to use (except in Receiving Party agree that the foregoing shall apply with respect to the Proprietary Information and the Customer Data for a period of two (2) years following the disclosure thereof, and shall not apply to any information that the Receiving Party can document (a) is or becomes generally available to the public, or (b) was in its possession or known by it prior to receipt from the Disclosing Party, (c) was rightfully disclosed to it without restriction by a third party, (d) was independently developed without use of any Proprietary Information of the Disclosing Party, or (e) is required to be disclosed by law, including without limitation the Washington Public Records Act.

3.2 Notwithstanding anything to the contrary, Company shall have the right to collect and analyze data and other information relating to the provision, use, and performance of various aspects of the Services and related systems and technologies (including, without limitation, information concerning Customer Data, data or information regarding Customer's activities on Company's website or in connection with the Services, including frequency of visits to the website, data entered when using the website, vital statistics and trends, general information regarding Customer's use of the Services, correlations identified or categorical information regarding the kinds of Customer Data provided, and data derived therefrom ("Aggregate Data")), and Company will be free (during and after the term hereof) to (i) use such information and data to improve and enhance the Services and for other development, diagnostic and corrective purposes in connection with the Services and other Company offerings, and (ii) disclose Aggregate Data in connection with its business. No rights or licenses are granted except as expressly set forth herein.

4. PAYMENT OF FEES

4.1 Customer will pay Company the then applicable fees described in the Order Form for the Services in accordance with the terms therein (the "Fees"). Company reserves the right to change the Fees or applicable charges and to institute new charges and Fees at the end of the Initial Service Term or then-current renewal term, upon thirty (30) days prior notice to Customer (which may be sent by email). If Customer believes that Company has billed Customer incorrectly, Customer must contact Company no later than 60 days after the closing date on the first billing statement in which the error or problem appeared, in order to receive an adjustment or credit. Inquiries should be

directed to Company's customer support department.

4.2 Company may choose to bill through an invoice, in which case, full payment for invoices issued in any given month must be received by Company thirty (30) days after the mailing date of the invoice. Unpaid amounts are subject to a finance charge of 1.5% per month on any outstanding balance, or the maximum permitted by law, whichever is lower, plus all expenses of collection and may result in immediate termination of Service.

5. TERM AND TERMINATION

- 5.1 Subject to earlier termination as provided below, this Agreement is for the Campaign Dates as specified in the Media Order, either party may terminate this Agreement for convenience and without penalty by providing the other party thirty (30) days written notice. Customer will pay in full for the Services and media costs up to and including the last day on which the Services are provided.
- 5.2 In addition to any other remedies it may have, either party may also terminate this Agreement upon thirty (30) days' notice (or without notice in the case of nonpayment), if the other party materially breaches any of the terms or conditions of this Agreement. Customer will pay in full for the Services and media costs up to and including the last day on which the Services are provided. Upon any termination, Company may, but is not obligated to, delete stored Customer Data. All sections of this Agreement which by their nature should survive termination will survive termination, including, without limitation, accrued rights to payment, confidentiality obligations, warranty disclaimers, and limitations of liability.

6. WARRANTY AND DISCLAIMER

- 6.1 Company shall use reasonable efforts consistent with prevailing industry standards to maintain the Services in a manner which minimizes errors and interruptions in the Services and shall perform the Services in a professional and workmanlike manner. Services may be temporarily delayed either by Company or by third-party providers, or because of other causes beyond Company's reasonable control, but Company shall use reasonable efforts to provide advance notice in writing or by e-mail of any service disruption. In cases where Datafy does not have access to monitor all aspects of performance metrics, customer assumes responsibility to inform Datafy of any reporting discrepancies in a timely manner. Customer is responsible for any billing or charges that are a result of the reporting discrepancy.
- 6.2 HOWEVER, COMPANY DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE; NOR DOES IT MAKE ANY WARRANTY AS TO THE RESULTS THAT

MAY BE OBTAINED FROM USE OF THE SERVICES OR WITH RESPECT TO ANY MARKETING OR INVESTMENT DECISION MADE WHILE USING THE SERVICES. EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION, THE SERVICES ARE PROVIDED "AS IS" AND COMPANY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

6.3 Company shall use reasonable efforts to maintain availability of data sources required for the provision of Services. COMPANY DOES NOT WARRANT THAT THE DATA AND/OR TECHNOLOGY UTILIZED IN THE PERFORMANCE OF SERVICES WILL BE AVAILABLE IN PERPETUITY, AND THE DATA MAY, DUE TO CIRCUMSTANCES BEYOND THE COMPANY'S CONTROL, BECOME UNAVAILABLE. Under such circumstances, Company may, at its option and expense (a) replace or modify the Services to utilize available data sources, provided that such modification or replacement contains substantially similar features and functionality, (b) seek to renegotiate mutually agreeable terms of the Services with Customer including consideration of alternative data sources and costs that may be associated with obtaining access to those sources.

7. LIMITATION OF LIABILITY

NOTWITHSTANDING ANYTHING TO THE CONTRARY, EXCEPT FOR BODILY INJURY OF A PERSON, NEITHER PARTY TO THIS AGREEMENT NOR ITS SUPPLIERS (INCLUDING BUT NOT LIMITED TO ALL DATA, EQUIPMENT AND TECHNOLOGY SUPPLIERS), OFFICERS, AFFILIATES, REPRESENTATIVES, CONTRACTORS AND EMPLOYEES SHALL BE RESPONSIBLE OR LIABLE WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT OR TERMS AND CONDITIONS RELATED THERETO UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY: (A) FOR ERROR OR INTERRUPTION OF USE OR FOR LOSS OR INACCURACY OR CORRUPTION OF DATA, OUTSIDE THE PARTY'S REASONABLE CONTROL, OR COST OF PROCUREMENT OF SUBSTITUTE GOODS, SERVICES OR TECHNOLOGY OR LOSS OF BUSINESS; (B) FOR ANY INDIRECT, EXEMPLARY, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES; (C) FOR ANY MATTER

BEYOND THE PARTY'S REASONABLE CONTROL; (D) FOR ANY MARKETING OR INVESTMENT DECISIONS MADE BY CUSTOMER WHILE USING THE SERVICES; OR (E) FOR ANY AMOUNTS THAT, TOGETHER WITH AMOUNTS ASSOCIATED WITH ALL OTHER CLAIMS, EXCEED AN AMOUNT EQUAL TO THE FEES PAID BY CUSTOMER TO COMPANY FOR THE SERVICES UNDER THIS AGREEMENT IN THE 12 MONTHS PRIOR TO THE ACT THAT GAVE RISE TO THE LIABILITY, IN EACH CASE, WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

8. MISCELLANEOUS

If any provision of this Agreement is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement will otherwise remain in full force and effect and enforceable. This Agreement is not assignable, transferable or sublicensable by Customer except with Company's prior written consent, which shall not be unreasonably withheld. This Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements, communications and other understandings relating to the subject matter of this Agreement, and that all waivers and modifications must be in a writing signed by both parties, except as otherwise provided herein. No agency, partnership, joint venture, or employment is created as a result of this Agreement and Customer does not have any authority of any kind to bind Company in any respect whatsoever. In any action or proceeding to enforce rights under this Agreement, the prevailing party will be entitled to recover costs and attorneys' fees. All notices under this Agreement will be in writing and will be deemed to have been duly given when received, if personally delivered; when receipt is electronically confirmed, if transmitted by facsimile or e-mail; the day after it is sent, if sent for next day delivery by recognized overnight delivery service; and upon receipt, if sent by certified or registered mail, return receipt requested. This Agreement shall be governed by the laws of the State of Utah without regard to its conflict of laws provisions, except that any interpretation of the Washington Public Records Act shall be in accordance with the law of the State of Washington.

EXHIBIT A

Media Campaign

MAID/Programmatic Advertising – Company will perform all steps necessary to launch media campaign based on input from Customer. Company will identify the target audiences identified by Customer, will acquire the Mobile Advertiser IDs (MAIDs) for these audiences, and will place digital media advertisements to those audiences. It is assumed that Customer will be available and play a proactive role in providing all requested assets, approvals, and feedback in a timely manner.

A campaign brief and media plan will be provided to Customer for approval prior to campaign launch and will outline:

- Campaign Objective
- Flight Dates
- Ad Spend
- Target Audiences (Geo/Demo/Psycho)
- Ad Type(s)
- CPM
- Impressions
- KPIs/Measurements of Success

Reporting – Reports will be provided to Customer on a period agreed upon by Company and Customer. Reports will show campaign spend, number of impressions and click through rate for the campaign to date, and where ads were served, among other key indicators as agreed upon, such as attribution.

Company will provide reporting information on a dynamic dashboard for Customer.

EXHIBIT B

Support Terms

Company will provide product assistance and technical support (e.g. explanation of data and visualization, corrections) to Customer via both telephone and electronic mail on weekdays during the hours of 9:00 am through 6:00 pm Mountain Time, with the exclusion of Federal and State (Utah) Holidays ("**Support Hours**"). Customer may contact the Company for product assistance or support by dialing 801-823-0083 or by emailing support@datafyhq.com.

Whereas Customer has requested product customization, support will also include up to two rounds of revisions of the format and structure of the customized analysis and report. Additional modifications and customization requests will be billed separately at an hourly rate.

Datafy_Everett Advertising_04082025_SD

Final Audit Report 2025-04-10

Created: 2025-04-09

By: Ashleigh Scott (AScott@everettwa.gov)

Status: Signed

Transaction ID: CBJCHBCAABAAul-nKh8MXpVDWWG3FAd4EwysSa93kulX

"Datafy_Everett Advertising_04082025_SD" History

- Document created by Ashleigh Scott (AScott@everettwa.gov) 2025-04-09 5:18:30 PM GMT
- Document emailed to Tyler Chism (TChism@everettwa.gov) for approval 2025-04-09 5:19:21 PM GMT
- Email viewed by Tyler Chism (TChism@everettwa.gov) 2025-04-09 5:22:25 PM GMT
- Document approved by Tyler Chism (TChism@everettwa.gov)

 Approval Date: 2025-04-09 5:22:31 PM GMT Time Source: server
- Document emailed to Tim Benedict (TBenedict@everettwa.gov) for approval 2025-04-09 5:22:32 PM GMT
- Email viewed by Tim Benedict (TBenedict@everettwa.gov) 2025-04-09 5:29:10 PM GMT
- Document approved by Tim Benedict (TBenedict@everettwa.gov)

 Approval Date: 2025-04-09 5:29:18 PM GMT Time Source: server
- Document emailed to Cassie Franklin (cfranklin@everettwa.gov) for signature 2025-04-09 5:29:20 PM GMT
- Email viewed by Cassie Franklin (cfranklin@everettwa.gov) 2025-04-10 2:45:56 PM GMT
- Document e-signed by Cassie Franklin (cfranklin@everettwa.gov)
 Signature Date: 2025-04-10 2:46:05 PM GMT Time Source: server
- Document emailed to Ashleigh Scott (AScott@everettwa.gov) for approval 2025-04-10 2:46:07 PM GMT



Document approved by Ashleigh Scott (AScott@everettwa.gov)

Approval Date: 2025-04-10 - 5:42:06 PM GMT - Time Source: server

Agreement completed. 2025-04-10 - 5:42:06 PM GMT